

## **COVID-19 UPDATE TO OUR MEMBERS**

### **Changing operations as we navigate COVID-19**

The World Health Organization has declared COVID-19 (the coronavirus) a pandemic and New Community Credit Union wants you to know that the health and safety of our employees and our members is a priority.

**In part, we will be closing our doors to the public, effective Thursday, March 19, 2020 at 1:00 p.m., for an undetermined time.**

We are committed to serving our members and we recommend using one of our many options for your day-to-day banking needs. These electronic options are available 24 hours a day, 7 days a week. They are as follows:

- MemberDirect® Online Banking (bill payments, transfers, statements, inquiries, etc.)
- NCCU mobile App (bill payments, e-transfers, Remote Deposit Capture, transfers, etc.)
- Any CU ATM can be used for withdrawals and/or deposits
- On site Night Deposit Drop Box. We will pick up your deposit throughout the day and/or the next morning and ensure your deposit is made.
- You can also call the branch to be assisted with card questions, MemberDirect®, loans, mortgages, investments and financial advice. Please call us at **306.653.1300 during regular business hours** if you need assistance.
- Or email us at [info@newcommunity.cu.sk.ca](mailto:info@newcommunity.cu.sk.ca)

We will continue to monitor the situation and will provide updates as they become available.

Please know, we are here for you, just in a different way.

Board, Management and Staff of New Community Credit Union